EXHIBIT EC/13



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Heather Catering Ltd / Yusuf Aljarrah Amira Lounge Heather Park Drive Wembley Middlesex HA0 1SL

22nd March 2019

Our Ref: 441

Dear Mr Aljarrah,

Licensing Act 2003 - Complaint

Re: Amira Lounge, Heather Park Drive, Wembley, Middlesex, HA0 1SL

Following my email on 15th March 2019, I am writing to inform you that the Council have received further complaints from residents alleging the following:

- On 9th March 2019, customers were entering the premise at mignight. Residents were disturbed at 4:35hrs by your patrons shouting, slamming car doors and sounding the car horns.
- Cars parked on double yellow lines
- Regular occurrence of customers entering the premise after 23:30hrs
- Premise opening until 3:00hrs

As a licensed premise, you need to ensure the orderly exit and dispersal of customers from the premises. I would strongly suggest that you take appropriate measures in line with adhering to all the conditions embedded on the premise licence to ensure your patrons are not causing a nuisance in the vicinity.

Should we find evidence which indicates that you are failing to uphold the licensing objectives, we will take further action in form a review of the premise licence or/and prosecution.

Please do not hesitate to contact me quoting the above reference should you require any further advice or information.

Yours faithfully,







Esther Chan Licensing Inspector Planning, Transportation & Licensing



